

ABSTRACT OF THE DISCLOSURE

A system and method by which a merchant automatically notifies an outside e-billing vendor of customer account status changes that affect the transfer of billing information between the merchant and the e-billing vendor. The method
5 reads an update file containing service order activities, searches among the activities in the update file for customers enrolled in an e-billing service, determines which of those enrolled customers received a service change that affected their account number, pulls the information associated with each affected account number, places the information in a record formatted as required by the e-billing vendor, and transmits the record to the e-billing vendor to synchronize the account numbers between the merchant and the e-billing vendor.

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